

2020 Community Annual Report

EvergreenHealth & EvergreenHealth Foundation

Keeping Promises: Working together to enrich the health of every life we touch

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Mission
EvergreenHealth will advance the health of the community it serves through dedication to high-quality, safe, compassionate and cost-effective health care.

Vision
EvergreenHealth will create an inclusive community health system that is the most trusted source for health care solutions.

Values
Compassion • Respect • Excellence • Collaboration • Accountability

Message from the CEO & Board Chair



Greetings,

Every year, our Community Annual Report provides an opportunity to share with you highlights and stories from across our health system that demonstrate our mission in action. While 2020 was certainly a year unlike any other in our history, the values that underpin our mission-guided work together remained as important and relevant as ever.

When EvergreenHealth became the first health system in the country to diagnose and treat an influx of patients with community-spread COVID-19, it left an indelible mark on our hearts, our lives and EvergreenHealth’s place in history. Throughout 2020, much of our focus centered on responding to the unfolding pandemic, through the delivery of quality critical care, participation in research and clinical trials, providing community education and much more.

At the same time, many of the tenets that ground us as a public hospital district continued to serve as important reminders of our accountability as stewards of our community’s resources.

As you’ll read in this year’s annual report, 2020 was full of important milestones and highlights. Our community united to support one another during a trying year, and our commitment to you never wavered. In fact, many of the programs and resources that we deliver for our community’s benefit, with support from your levy dollars, quickly pivoted and were reimagined to continue safely caring for your health and well-being.

While we were prepared to respond to COVID-19, we still faced uncertainty. We are so grateful for the way our community banded together to support us, and for our physicians, staff and volunteers who demonstrated their continued dedication to serving our community.

Their efforts helped us to again be named among America’s 100 Best Hospitals™ by Healthgrades for the fourth consecutive year. In addition, The Leapfrog Group awarded EvergreenHealth with an “A” grade in patient safety—the highest possible recognition.

At EvergreenHealth, we hold ourselves to the highest standards of care and service and are thankful we’ve had the opportunity to serve our community members for nearly 50 years. After this past year, we are even more appreciative of our community’s trust in EvergreenHealth, and we’re proud to serve as your resource for health care solutions.

As always, thank you for the opportunity to partner with you and your family. We look forward to continuing to serve as your public hospital district for many decades to come.

Sincerely,


Jeff Tomlin, MD,
CEO, EvergreenHealth


Tim McLaughlin,
Chair, EvergreenHealth
Board of Commissioners

Celebrating our promise to “create an inclusive community health system that is the most trusted source for health care solutions.”

2020 Highlights



JANUARY 20, 2020

David Edwards Elected to EvergreenHealth's Board of Commissioners

Residents elected David Edwards, JD, to represent the community at-large on the health system's seven-member governing board, with his six-year term beginning in January 2020.

Edwards is a civil rights investigator for the City of Seattle and lifelong resident of Kirkland.



FEBRUARY 2020

One of America's 100 Best Hospitals

For the fourth consecutive year, EvergreenHealth was named one of America's 100 Best Hospitals™ by Healthgrades for its dedication to high-quality patient care across a broad spectrum of clinical specialties. This award places EvergreenHealth among the top 2% of hospitals across the country for superior clinical performance.



MARCH 5, 2020

Launched Clinical Research Trials to Treat Patients with COVID-19

EvergreenHealth became the first site in the U.S. to enroll qualifying patients in the National Institute of Health's Adaptive COVID-19 Treatment Trial (ACTT). As one of the many COVID-19 trials that contribute to a global body of work, these trials studied the safety and efficacy of novel therapeutic agents and were later approved for use in hospitalized COVID-19 patients.



APRIL 30, 2020

Nationally Recognized for Outstanding Safety

Leapfrog, a leading independent watchdog organization on hospital quality and safety, awarded EvergreenHealth with "A" grades in the spring and fall for the health system's commitment to absolute patient safety.



OCTOBER 2020

EvergreenHealth Earns Five-Star CMS Overall Hospital Quality Star Rating

For the second year in a row, EvergreenHealth received the highest possible rating for quality and safety from the Centers for Medicare and Medicaid Services (CMS). In 2020, the health system became one of six in the Seattle area to receive a five-star overall rating.



DECEMBER 23, 2020

Administered COVID-19 Vaccine to Frontline Employees

After treating the country's first influx of inpatients diagnosed with COVID-19 in February 2020, EvergreenHealth received its initial shipment of the Moderna vaccine on December 23. By 5 p.m. that evening, the health system began administering first-dose shots to health care workers.



JANUARY 23, 2020

Karen Gahm joins EvergreenHealth Monroe Board of Commissioners

Karen Gahm is a retired social worker and public servant who's been an active member of the Snohomish County community for 25 years. Gahm replaces Tony Balk, a retired fire commissioner who held a seat on the Monroe City Council for 12 years.



FEBRUARY 28, 2020

First Hospital in the U.S. to Treat COVID-19 Patients

After the CDC expanded testing guidelines, EvergreenHealth became the first hospital in the U.S. to diagnose and treat the country's first influx of inpatients diagnosed with community spread-COVID-19. The news set in motion EvergreenHealth's strategically planned response to the emerging pandemic.



JULY 2020

Named Among the Best Hospitals in the Region

For the third year in a row, EvergreenHealth was named among the best hospitals in the Puget Sound area and Washington state by *U.S. News & World Report*, ranking No. 3 in the Seattle Metropolitan area and No. 4 in Washington state.



NOVEMBER 9, 2020

Primary Plus Stroke Center Certification

EvergreenHealth received Primary Plus Stroke Center (PSC+) certification from internationally recognized DNV-GL Healthcare, a world-leading certification body for hospitals and health systems. The health system was recognized for its excellence within a range of stroke care-specific quality and safety requirements.

EvergreenHealth Kirkland By the Numbers

330,135	Outpatient Visits	8,929	Home Health Patients
257,162	Primary Care Visits	4,367	Babies Delivered
111,442	Total Calls to EvergreenHealth Nurse Navigator & Healthline	3,840	Hospice Patients
47,643	Emergency Department Visits	1,129	Health Education Classes
18,394	Total Surgeries	25,954	Hours of Volunteer Service
13,819	Adult and Pediatric Admissions		

EvergreenHealth Monroe By the Numbers

12,514	Outpatient Visits	504	Recovery Care Admissions
12,527	Emergency Department Visits	421	Oncology Infusions
4,428	Addiction Recovery Patient Days	481	Oncology Visits
3,706	Critical and Acute Patient Days	268	Detox/Rehab Admissions
1,196	Total Surgeries	10	Chemically Using Pregnant Women Admissions
757	Adult and Pediatric Admissions	379	Hours of Volunteer Service
394	GI Procedures		

Community Benefit Spotlight

Supporting Patients and Families with Levy-Funded Programs

As a public hospital district, EvergreenHealth provides a special benefit to the greater community. Every year, the organization is entrusted as the stewards of the community's resources to use tax levy funds to meet community health needs. In 2020, more than

\$5.9 million in levy funds supported a range of programs designed to provide quality health care, services and resources—often at no charge to the community—to meet patients' and families' wellness needs.

Reducing Barriers to High-Quality Health Care & Social Services

Community Healthcare Access Team (CHAT)

The levy-funded Community Healthcare Access Team (CHAT) serves residents throughout the Puget Sound region, with the help of a range of community partners, by connecting them with resources for insurance, financial assistance, behavioral health and many other forms of assistance.

CHAT staff are specifically trained in Medicaid and Medicare eligibility, are certified as navigators for Washington's Healthplanfinder and provide connection and insight into community resources designed to support residents' well-being.

In 2020, CHAT staff supported the health and well-being of the community:

931 insurance and financial-related queries responded to

2,306 community members assisted via phone calls, referrals and support groups

232 people reached via community education, outreach and support groups

CHAT also continued its partnership with the Lake Washington School District (LWSD) by providing a dedicated social worker employed by EvergreenHealth to support students and their families with mental health resources. As the school year transitioned to a remote learning environment, EvergreenHealth continued its support, meeting students online.

CHAT's partnership with LWSD resulted in:

2,685 encounters with students

467 high school students helped in crisis situations

52 community events and group sessions held

Providing Education and Resources for Living Well

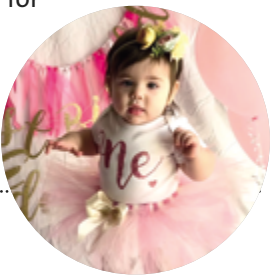
EvergreenHealth Community Health Education

EvergreenHealth's Community Health Education Services provides hundreds of free and low-cost seminars, workshops and health education classes each year that offer resources to community members for living well. Whether its cooking demonstrations to inspire nutritious eating, exercise groups, emergency preparedness or parenting classes, the health system offers a wide range of curriculum for the community's benefit to address diverse needs and interests.

In 2020, many of EvergreenHealth's community education classes made a successful switch to an online format, bringing the benefits of health education to participants virtually and safely.

Among the year-round programs, EvergreenHealth's Childbirth and Early Parenting Education resources offer dozens of classes to help families navigate the joys and challenges of childbirth and parenting. Its "This Is Not What I Expected" class, which is led by specially trained educators and social workers, meets twice monthly at no cost to participants and offers a safe space for parents struggling with the transition to parenthood.

Christina, David & Adelina (pictured), Parent-Baby Group participants



"Our virtual Parent-Baby class meant the difference between isolation and a sense of community. Without this amazing group and incredible instructors, our experience as first-time parents in a pandemic would have felt discouraging. The impact they've had is tremendous and we are forever grateful they've been such a big part of our family."

EvergreenHealth Community Health Education in 2020:

1,129 virtual classes and programs offered

10,463 participants served

20,300 encounters with participants

Providing the Community with 24/7 Nurse Support

24/7 Nurse Navigator & Healthline

EvergreenHealth's 24/7 Nurse Navigator & Healthline continues to offer a levy-funded resource to the community by providing 24/7 on-call nurse support, as well as help with scheduling and referrals and registration for health programs and classes.

In 2020, Healthline played a pivotal role in connecting the community to factual COVID-19 information and resources by launching a dedicated line for answering general questions, providing screening services for employees seeking testing and coordinating vaccine scheduling.

In 2020, Healthline served tens of thousands of callers in the following ways:

111,442

callers served

2,996

physician referrals

15,552

residents received referrals for community services

71,336

callers received assistance with nurse triage advice

13,931

residents and employees registered for community classes offered at EvergreenHealth

7,627

calls related to COVID-19 resources and information

Supporting Families with Specialized Geriatric Care

EvergreenHealth Geriatric Care

EvergreenHealth Geriatric Care compassionately serves the Eastside community's patients who are 65 years and older, without requiring a referral. The team of board-certified specialists includes geriatricians, nurses, social workers and pharmacists—all with special training and experience assisting seniors.

The Geriatric Care team assesses patients' health, including medical conditions, cognitive status, functional ability and mental health needs, to determine the most suitable treatment for each person. This experienced team also works hand-in-hand with each patient's family and other physicians to create an individualized care plan.



Victoria Marxen, MD, EvergreenHealth Geriatric Care physician

"In 2020, our practice focused on increasing access to geriatric care with the intent to serve patients over a longer period of time and to allow more meaningful, long-term management of senior health issues. By encouraging self-referral for those age 65 or older, it gives patients an opportunity to develop a rapport over time with their geriatric care physician, and ultimately helps us provide more relevant and proactive management of the health of our patients."

Record Number of New Patients in 2020



In 2020, EvergreenHealth Geriatric Care saw an increase of almost 40% in new patient sign-ups.

Partnering to Serve Eastside Seniors

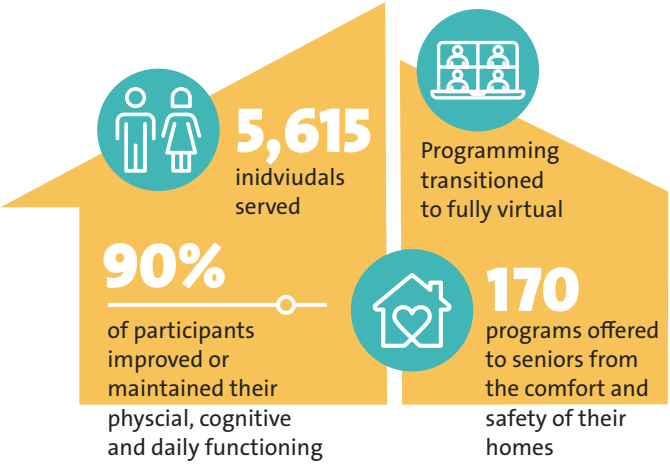
Northshore Senior Center

In 2020, EvergreenHealth continued its partnership with Northshore Senior Center (NSC), a Bothell-based nonprofit that provides resources, classes and programs for Eastside seniors. Typically, these programs are held in-person and offer a chance for seniors within the community to connect with one another.

However, to keep seniors safe during the COVID-19 pandemic, all NSC educational and support programs quickly pivoted access to accommodate computer and/or phone connections with seniors. Some of these online programs included seated body conditioning, balance and strength, yoga, cooking and discussion classes. In addition, experienced NSC Adult Day Health staff provided weekly health and wellness telephone check-ins to support seniors, their families and caregivers.

Given the success of virtual programming, NSC anticipates offering a hybrid model of virtual and in-person programming moving forward.

In 2020, and in light of the pandemic, EvergreenHealth's partnership with Northshore Senior Center:



NSC's Food Bank program expanded exponentially during COVID-19, as well. In fact, the food bank's resources were extended to include not just seniors, but all community members and their families in light of the pandemic.

120 meals—more than double provided in 2019—were provided each weekday through Northshore Senior Center's Food Bank program.

Providing Compassionate End-of-Life Care

EvergreenHealth Home Care—Home Health and Hospice

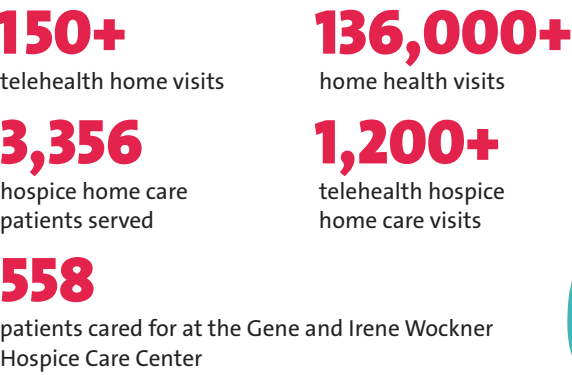
As one of the largest providers of hospice and home health in the Pacific Northwest, EvergreenHealth Home Care cares for thousands of patients and families across King and Snohomish Counties with compassionate end-of-life care.

The 30-year-old program, which is well known for the quality of its care and service, continued serving patients and families in 2020 but under dramatically different circumstances due to the COVID-19 pandemic. EvergreenHealth's hospice care program was among the first in the nation to care for patients with COVID-19, and specifically those at end-of life. As home care leaders quickly identified patient and staff safety needs, one key strategy was to rapidly establish a telehealth program to continue providing access to care for home health and hospice patients and their families, even in the most challenging of circumstances.

"Hospice providers deliver such personalized and intimate care, but the shift to telemedicine allowed our team to continue to do what they do best, while also keeping families and our staff safe."
—Cheryl Medawattage, BSN, RN, executive director of EvergreenHealth Hospice Care.

EvergreenHealth's freestanding Gene & Irene Wockner Hospice Care Center (HCC) also continued serving families under strict transmission-based precautions, which included engineering an entire wing of the HCC to negative pressure airflow to care for hospice patients with COVID-19, ensuring greater safety for families navigating their loved one's end of life.

EvergreenHealth Home Care in 2020:



Navigating the Journey of a Serious Illness

EvergreenHealth Palliative Medicine

EvergreenHealth's levy-funded Palliative Medicine (PM) program serves patients and families facing a serious illness with care and support from compassionate providers who understand the physical and emotional challenges of a concerning diagnosis.

The PM team's approach is to offer a much-needed "rest stop" along the journey of navigating a serious medical condition. It's an opportunity for patients and their families to consult with a PM physician to assess whether symptoms and medical challenges are being managed as effectively as possible.

During the summer of 2020, the PM team members, Dr. Hope Wechkin, Dr. Laura Johnson, Sara Puckey, LICSW and PM Coordinator Sam Clark, welcomed physician Dr. Diane Dozois to the PM team. Dr. Dozois brings more than 20 years of clinical experience and a compassionate approach to patient care. Additionally, Kelly Holiday, LMHC, GMHS, transitioned into the role of PM manager in the fall of 2020. EvergreenHealth's Palliative Medicine program continues to serve as a model for other palliative programs across Washington state, especially during the COVID-19 pandemic, whereby services have expanded to include telehealth visits in addition to in-person Palliative Medicine services.

In 2020, EvergreenHealth Palliative Medicine cared for





Resources for Responding to Students in Crisis

Youth Mental Health First Aid

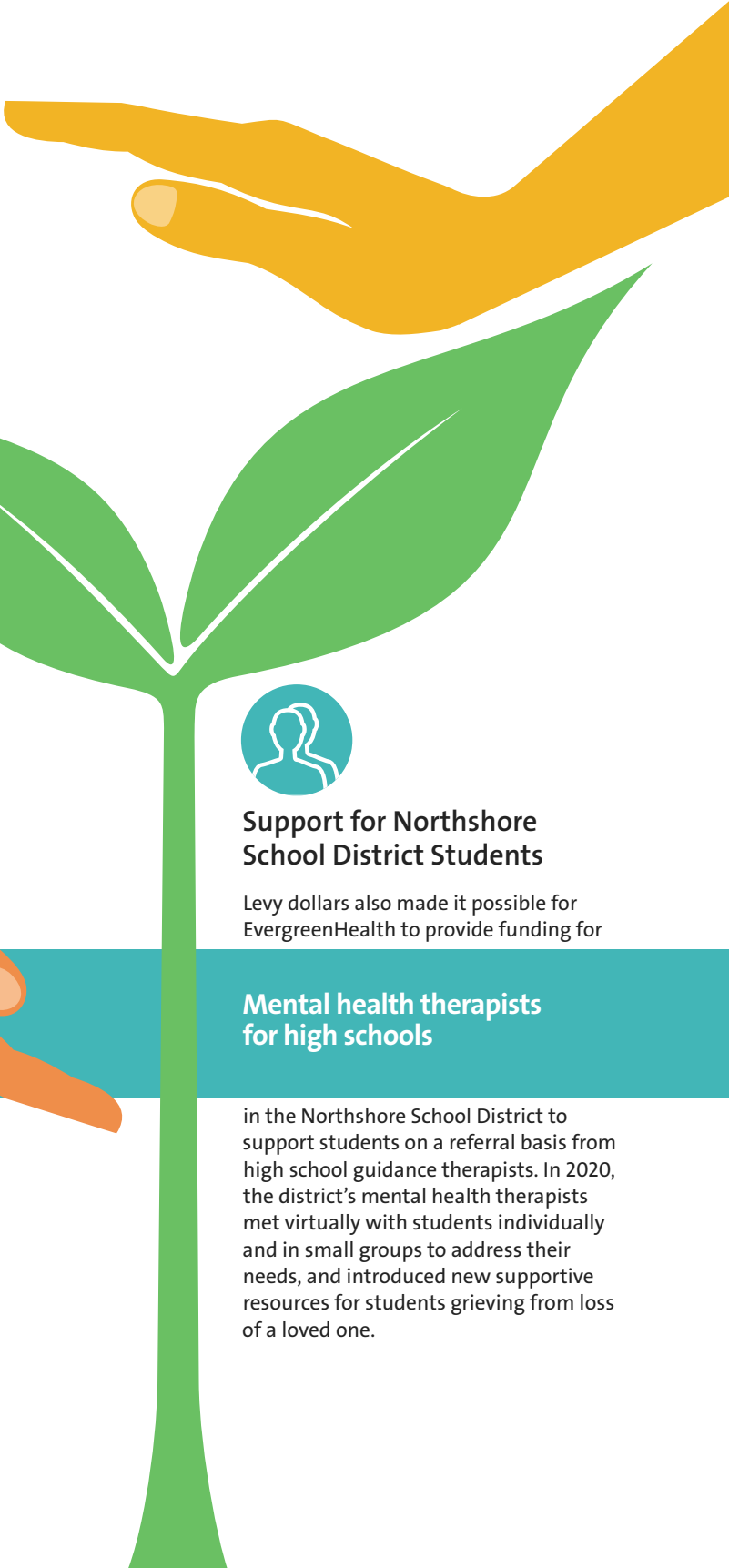
The impacts of the COVID-19 pandemic have been difficult for everyone no matter their circumstances. Throughout 2020, students and youth, particularly, faced the challenges of transitioning to remote learning, sudden social isolation and mounting amounts of stress tied to navigating a public health emergency.

For several years, EvergreenHealth’s levy-funded Youth Mental Health programs, in partnership with King County, has provided Youth Mental Health First Aid training to residents of King County. The training teaches participants how to recognize signs and symptoms of mental health challenges and crisis, what to say and how to talk with someone, and how to refer to professional resources for help. Training is funded by King County MIDD, a behavioral health sales tax.

In 2020, EvergreenHealth hosted a series of virtual Youth Mental Health First Aid trainings, which provided educators, coaches and other volunteers who work with students the tools to help adolescents experiencing a mental health crisis or addiction challenge.

Youth Mental Health First Aid teaches participants to **ALGEE:**

- ASSESS for risk of suicide or harm
- LISTEN non-judgmentally
- GIVE reassurance and information
- ENCOURAGE appropriate and professional help
- ENCOURAGE self-help and other support services



Support for Northshore School District Students

Levy dollars also made it possible for EvergreenHealth to provide funding for

Mental health therapists for high schools

in the Northshore School District to support students on a referral basis from high school guidance therapists. In 2020, the district’s mental health therapists met virtually with students individually and in small groups to address their needs, and introduced new supportive resources for students grieving from loss of a loved one.



Advancing STEM Education

Partnering With Local Schools

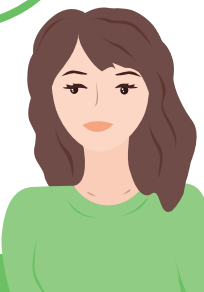


With help from the community’s levy dollars, EvergreenHealth partners with local school districts to provide middle school and high school students with information and education related to Science, Technology, Engineering and Math (STEM).

Despite the impacts of the COVID-19 pandemic, Juanita High School’s Global Health STEM program continued in a virtual setting, which provided opportunities for EvergreenHealth leaders and physicians to present as guest speakers on important health care topics, and for students to remotely attend the hospital’s Grand Rounds.

One student at Juanita High School posed a particularly insightful question at the end of a Grand Rounds about Parkinson’s disease care, which was presented by Dr. Pinky Agarwal, EvergreenHealth neurologist.

“Why does Carbidopa / Levodopa ER or CR absorb better at night? Does it relate to circadian rhythms or something similar?”



Through STEM’s partnership with Juanita High School, students have the opportunity to immerse themselves in learning about career paths in science, health care and many more industries.

Advocating for the Eastside Community

EvergreenHealth Community Advisors

Over the past year, EvergreenHealth’s Community Advisors continued to play a meaningful role in ensuring the Eastside community received the factual information necessary during the pandemic, including clinical updates and how to keep yourself and the community safe.

The Community Advisors met remotely to learn about and discuss EvergreenHealth’s behavioral health programs that support patients, staff, physicians and the community at large, during a time where access to behavioral health resources were more necessary than ever.

The Community Advisors are volunteers who offer insights and advice to the EvergreenHealth Board of Commissioners and Administration. All advisors are residents of the EvergreenHealth District, serve in three-year terms and demonstrate their dedication to community involvement, strong interpersonal skills and health care delivery.

Throughout the year, Community Advisors attend multiple educational sessions to learn about health care challenges currently facing the Eastside community and EvergreenHealth programs and services that can address those issues. Additionally, some advisors serve on EvergreenHealth’s Medical Center task forces. All community advisors represent EvergreenHealth outside of the health system to better serve the community.



EvergreenHealth Community Advisors (photo taken before the COVID-19 pandemic)

EvergreenHealth Financial Stewardship

In 2020, as EvergreenHealth responded to the COVID-19 pandemic, the organization continued investing in several initiatives to expand and enhance patient care as part of its 10-year Master Facilities Plan. Many of the organization's ongoing investments to upgrade the health system's infrastructure and facilities, to meet the community's needs, proved to be critical in light of the pandemic.

EvergreenHealth's comprehensive response to COVID-19 required additional expenses in 2020, many of which were

offset by \$40.9 million in CARES Act funds from the U.S. government. The organization was able to realize a net income of \$23 million in 2020, while also investing \$29.9 million in community benefit services including charity care and subsidized health services, and it contributed \$23.4 million toward significant capital improvement projects across the EvergreenHealth system.

EvergreenHealth

2020 Significant Capital Projects

Primary Projects: \$19.8 million

Master Planning Plan Phase I
Master Planning Plan Phase II
Cerner Electronic Medical Record Project
IT Hardware and System Upgrades
Department Expansions
Urology Equipment
Ultrasound Machines & Probes
Cerner Conversion & Upgrade Projects
COVID-19 Testing Platform

Other: \$3.6 million

Other Clinical Equipment and Facility Improvements

Total: \$23.4 million

2020 Gross Revenue Sources

	Percentage	In millions
Commercial	44.8%	\$877.2
Medicare	41.6%	\$814.9
Medicaid	10.0%	\$194.9
Other Operating	2.4%	\$46.3
Self-pay	0.9%	\$17.6
Tax Revenue for Levy Programs	0.3%	\$5.9
Total Revenue	100%	\$1,956.8

2020 EvergreenHealth Revenue and Expenses

Sources of Revenue (In millions)

In 2020, we billed patients for:

\$1,904.5	Inpatient and outpatient care
<\$1,212.1>	Less amounts written off for discounts to payers, including commercial insurances, Medicare and Medicaid
<\$28.4>	Less amounts written off to charity care and bad debt

\$664.0 Net Revenue

We also had additional sources of revenue:

\$46.4	Other operating revenue
\$40.9	CARES Act funds
\$5.9	Levy funds for operations
\$22.0	Levy funds for debt repayment

\$779.2 Total Revenue

Expenses (In millions)

In 2020, we had expenses for:

\$477.0	Salaries and benefits
\$226.8	Supplies, services and other operating expenses
\$13.6	Levy supported programs
\$35.8	Depreciation expenses
\$3.0	Interest expense and other non-operating expenses

\$756.2 Total Expenses

Net Income (In millions)

\$23.0 million Total Net Income available, after expenses, for improvement of services and repayment of debt.

EvergreenHealth Monroe realized a net income of \$0.8 million after receiving \$6.2 million in CARES Act funds, and invested \$5.7 million toward community benefit services including charity care and subsidized services, while also contributing \$5.2 million toward capital projects.

EvergreenHealth Monroe

2020 Significant Capital Projects

Primary Projects: \$4.8 million

CT/MRI Project
MSTU Upgrade
PeopleSoft System Implementation
Defibrillator Machines
Exterior Painting
Diagnostic X-Ray

Other: \$0.4 million

Other Clinical Equipment and Facility Improvements

Total: \$5.2 million

Community Benefit

	Percentage	In millions
Subsidized Medicaid Costs	61.4%	\$3.5
Subsidized Health Services	31.6%	\$1.8
Charity Care Costs	7.0%	\$0.4
Total	100%	\$5.7
Total Levy Received		\$4.9

2020 Gross Revenue Sources

	Percentage	In millions
Medicare	30.3%	\$39.1
Commercial	28.6%	\$37.0
Medicaid	21.7%	\$28.0
Self-pay	8.5%	\$11.0
Other Operating	4.8%	\$6.2
Government	4.1%	\$5.3
Tax Revenue for Levy Programs	2.0%	\$2.6
Total Revenue	100%	\$129.2

2020 EvergreenHealth Monroe Revenue and Expenses

Sources of Revenue (In millions)

In 2020, we billed patients for:

\$120.5	Inpatient and outpatient care
<\$75.2>	Less amounts written off for discounts to payers, including commercial insurances, Medicare and Medicaid
<\$6.4>	Less amounts written off to charity care and bad debt

\$38.9 Net Revenue

We also had additional sources of revenue:

\$2.6	Other operating revenue
\$6.2	CARES Act funds
\$2.6	Levy funds for operations
\$2.3	Levy funds for debt repayment

\$52.6 Total Revenue

Expenses (In millions)

In 2020, we had expenses for:

\$31.1	Salaries and benefits
\$17.5	Supplies, services and other operating expenses
\$2.4	Depreciation expenses
\$0.8	Interest expense and other non-operating expenses

\$51.8 Total Expenses

Net Income (In millions)

\$0.8 million Total Net Income available, after expenses, for improvement of services and repayment of debt.

Community Benefit

	Percentage	In millions
Subsidized Medicaid Costs	65.5%	\$19.6
Levy Programs*	21.1%	\$6.3
Charity Care Costs	10.7%	\$3.2
Subsidized Health Services	2.4%	\$0.7
Sponsorships	0.3%	\$0.1
Total	100%	\$29.9
Total Levy Received		\$27.9

*Total Program Cost Before Levy Funding

Levy Program Funding Allocations

	Percentage	In millions
Senior Programs	62.0%	\$3.64
Clinical Programs	32.0%	\$1.92
Community Programs	6.0%	\$0.35
Total Funds Provided	100%	\$5.91



Message from the Board Chair and Vice President



Dear friends,

The year 2020 certainly turned out to be a year like most of us have never experienced. It was an extraordinary year of challenges, change and opportunities.

It is well known that for us at EvergreenHealth, the world forever changed on Feb. 28, 2020. It was shortly after that day the outpouring of community support began—driven by the need to support our health care heroes, our community and each other. The local Chinese-American community stepped forward with an abundance of personal protective equipment (PPE) donations and financial contributions to assist us in our fight against something we were struggling to understand, as the status of COVID-19 in our community changed by the day, and sometimes by the hour.

The Foundation staff quickly adapted to accepting PPE donations, delivering food to sustain our staff during long hours at work, lotion for the faces of our nurses and doctors wearing PPE for hours at a time, scrubs to change into on the way home, even tennis shoes to support our staffs' tired feet. It was amazing to watch and be a part of the enormous outpouring of strength and generosity from our community. Rotary Clubs, local groups, restaurants, Girl Scout cookies, and many wonderful notes of encouragement sustained our health care heroes for the first few months of this “new reality.”

Within less than a month our team pivoted, and our 700 attendee in-person gala moved from our traditional tent to an amazing, online event that raised \$1.2 million for much needed upgrades to our Intensive Care Unit (ICU). We give our thanks and gratitude to the many generous community donors who stepped forward and made sure that our new ICU will have all the upgrades needed to fight the next challenge and to care for our families and their loved ones every day.

As the year continued, the Foundation found ways to continue to support the new ICU, our beloved Hospice program, our cardio-vascular catheterization lab and other critical projects that support the great work of EvergreenHealth.

Thank you for your continued support in both the good and challenging times. We are excited about the many projects on our horizon in 2021 that we look forward to partnering with our community on. We are all in this together!

Anthony Ambrose *Kae Peterson*

Anthony Ambrose
Board Chair,
EvergreenHealth Foundation

Kae Peterson, CFRE
Vice President,
EvergreenHealth Foundation

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Data/IO
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With a Little Help

Don Dicks
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TierOne Performance Consulting/REPSVR

Bob Ferguson
Ben Franklin Crafts and Frame Shop

Molly Hill
Community Volunteer

Rebecca Hirt
Community Volunteer

Matt Larkin
Romac Industries

Karl Lindor
Windermere Real Estate/East, Inc.

Julia Liuson
Microsoft

2020 EvergreenHealth Foundation Ex-Officio Members

Jeff Tomlin, MD
EvergreenHealth CEO

Al DeYoung
Donn Al Investments, Inc.

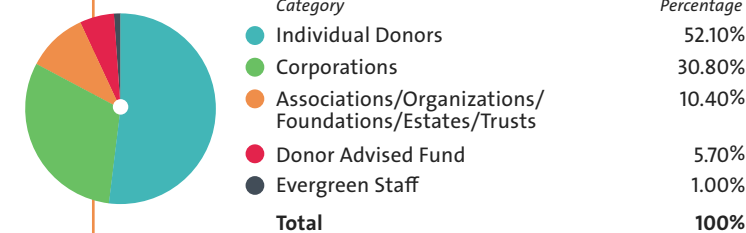
Tim McLaughlin
SightLife, CEO

Sean Kincaid, MD
EvergreenHealth Medical Staff President

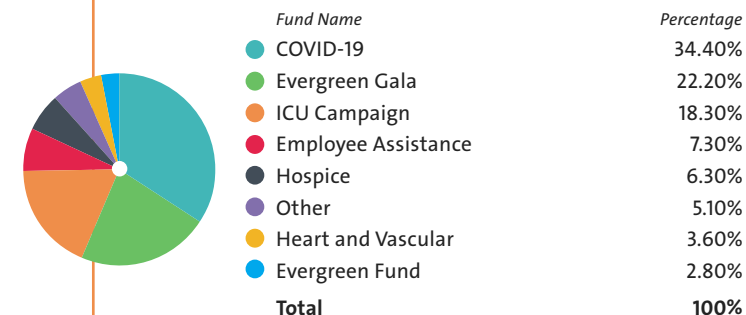
Eric Taylor, MD
EvergreenHealth

2020 EvergreenHealth Foundation Financial Report

Contributions by Source



Fund Distribution



Balance Sheet

Assets

Cash	
\$7,095,404	Total Cash
\$544,396	Total Pledge Receivables
\$99,567	Total Prepaid Expense
Investments	
\$5,558,514	Total Investments

\$13,297,882 Total Assets

Liabilities

Liabilities	
\$1,297,601	Total Liabilities
Fund Balance	
\$12,000,281	Total Fund Balance

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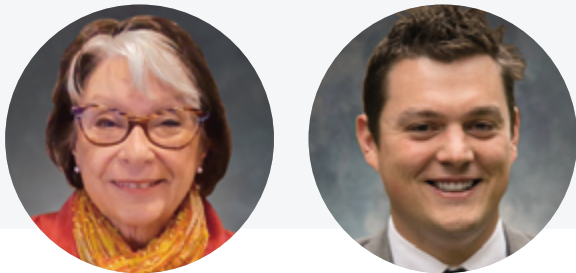
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Sammamish, Issaquah
Neighborhood Charitable
Group
Sankara Healthcare
Foundation
Kari Sapp
Donald and Beverly Schmidt
Seal Foundation
Kristie Serra
SeaTown Sweets
Seattle Entrepreneurship
Club
Seattle Hana Church
Seattle Science Foundation
Shake It
Yan Shao
Shawn O'Donnells
Webert Shen

Seema Shetty
Simply Sweet Cupcakes
Sitar Indian Cuisine
Slice Out Hunger
Diane Slota
Steve and Patti Smith
Yang Song
Southern Glazer's Wine and
Spirits
Kevin Spradlin, Jr.
Spreha
Thaddeus Surgeon
Dave and Karen Steeb
Jan Steves
Stray Threads Quilt Guild
Supernova Aeronautic
Technology, LLC
Symetra Financial
Tableau Software
Taco Bell
Taco Time
Taiwanese American
Professionals - Seattle
Tandem Catering and Events
Liujuan Tang
Thaai Restaurant
Thai Kitchen Bird Pepper
The Dolar Shop
The Pizza Coop and Ale
House
The Woodhouse Wine
Estates
ThirdLeaf NW
Amy Tinker
T-Mobile USA, Inc.
Dennis Tom
Trader Joe's Kirkland
Triangle Spirits
United Chinese Americans
of WA
Veque, LLC
Vivi Pizzeria
Erik Wahlstrom
Jinfan Wan
Rong Wan
Ambrose Wang
Demin Wang
Fei Wang
Jiahui Wang
Rui Wang
Yu Wang
Washington Network for
Innovative Careers
Chris Waters
West China University of
Medical Sciences Alumni
Association
West Point Club Hockey
Willows Lodge & Barking
Frog
Windermere of the Eastside
Connie Wing
Kwong-Yu Wong/Church
Assembly Hall
Karen Wu and Alex Jorge
Yuqi Wu
Sizhan and Tong Xu
Fengyue Yang
Yankee Grill
Sarah Yao
Zhantao Yao
Martin Ye
Gene Yeng
Wuyi Yi
Yifang Fruit Tea
Yuan Bao
Zeeks Pizza
Ling Zhang
Lisa and Xuixing Zhang
Wei Zhang
Yong Fang and Liang Fang
Zhang
Gang Zhao
Songyang Zhao
Yizhi Zhao
Jack and Hellen Zheng
Antony and Ellen Zhong
Muyan Zhou, Jin Yan, Eric He
and Qing Chen
Yuanfang Zhou
Jiang Zhu
Yingying Zhu
Yongkang Zhu
Jill Zimmerman
Zylberschtein's Delicatessen
and Bakery



Message from the Board Chair & Director



Dear neighbors,

In 2020, our world like so many others, was completely changed after the first COVID-19 patient was identified in Washington state. What did not change, was our Foundation’s commitment to support EvergreenHealth Monroe’s mission to advance the health of the community it serves through our dedication to high-quality, safe, compassionate and cost-effective health care.

Beginning in March, our efforts turned to support our hospital’s most critical needs, ensuring EvergreenHealth Monroe had the supplies, equipment and personal protective equipment it needed to provide the level of care our community needed.

Thanks to our incredibly generous community, our Foundation was able to provide tens of thousands of procedural and cloth masks, meals for dedicated staff, gowns and sanitizers our hospital needed to safely remain open for our East Snohomish residents.

The Foundation’s signature fundraising Blue Jeans and Boots Gala was reimaged into a week-long virtual

experience featuring a robust silent auction, videos of EvergreenHealth Monroe’s response to the COVID-19 pandemic and a strong peer-to-peer giving platform. Funds raised through the Gala were immediately invested in new CAPR respirators and converting patient rooms to negative airflow, which is needed to care for COVID-19 positive patients or anyone requiring isolation.

In 2021, our Foundation looks forward to continuing to partner with our community, family foundations and corporate sponsors to enhance the health care of our community. We thank everyone, including our Foundation’s Board of Trustees, who make investing in our local health care a priority by bringing real enhancements to EvergreenHealth Monroe.

Sincerely,

Dianne Forth

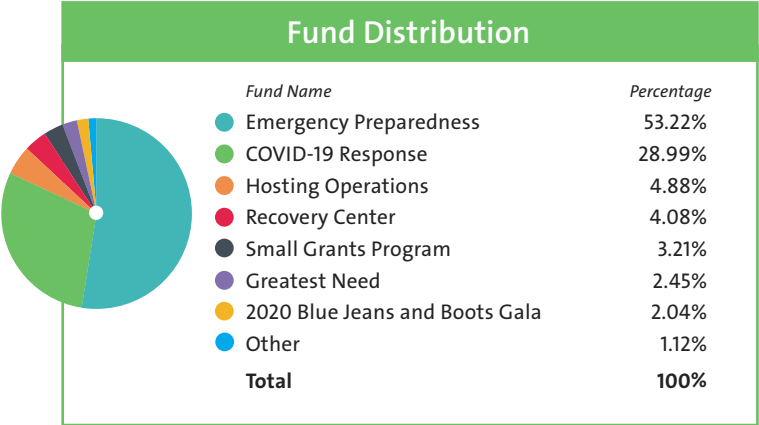
Dianne Forth, President
EvergreenHealth Monroe
Foundation Board of Trustees

Blake Vintertun

Blake Vintertun, Director
EvergreenHealth Monroe
Foundation

2020 EvergreenHealth Monroe Foundation Board of Trustees Officers	2020 EvergreenHealth Monroe Foundation Board of Trustees Members	2020 EvergreenHealth Monroe Foundation Ex-Officio Members
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		Allison Raduziner Pilchuck Business Consulting, Granite Falls
		Sam Wirsching Sam's Cats & Dogs Naturally, Monroe

2020 EvergreenHealth Monroe Foundation Financial Report



EvergreenHealth Monroe Employees

From their commitment to the health and well-being of patients in the Sky Valley community, to their warm-hearted giving through the IGIVE workplace giving program, staff and colleagues continue to make EvergreenHealth Monroe a great place to work and receive care.



The following are some of the projects that benefit patient experience, quality and safety, that have been made possible through the generosity of staff and by small grants awarded by the EvergreenHealth Monroe Foundation:

- AED training units
- Video recording equipment to provide patients with virtual education classes
- Patient comfort and safety equipment
- New exercise equipment (The Recovery Center)
- Stop the Bleed control kits
- Audio and visual equipment for group classes at The Recovery Center
- Additional security cameras
- Remote temperature monitoring (Lab)
- Staff duress alarm system
- Transportation options upon discharge
- Activities for memory care patients





2020 EvergreenHealth Monroe Foundation Donors

Thank you to the individuals, families, foundations and businesses that supported EvergreenHealth Monroe in 2020.

SUSTAINERS \$10,000 - \$24,999

City of Monroe
Evergreen Emergency Services
EvergreenHealth Monroe
Foundation Gift Shop
EvergreenHealth Monroe
Medical Staff
Lisa M. LaPlante

SPONSORS \$5,000 - \$9,999

Ash Consulting
BNSF Railway Foundation
Coastal Community Bank
Merchants Credit Association
Tulalip Tribes Charitable
Fund

ADVOCATES \$1,000 - \$4,999

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Anita Primo
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CellNetix Labs, LLC
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Thomas Cuisine
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Rosemary O'Neil and Grenville
Legge
Scot and Janan Noel
Shirley and Fred Hudson
Stephen and Susan Matuschak
Wes and Paola Noel
Zebb Seabrook

ACTIVISTS \$250 - \$499

AmazonSmile Foundation
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Beverly Roberts
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Bob and Barbara Sampson
Candy Ermey
Cathy Karlisen
Charles Auclair
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Cheryl Rybarczyk
Claudia AllanClinton Hibbert
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Jhun Rendorio
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Karen Holt
Karen LaLonde
Karen Wiedemann
Katie Kinman
Kenneth Morrell
Kittie Graham-Dunn
Kroger
Linda Barksdale
Lisa M. Caldwell
Luther Johnson

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Maria Rubi
Martha and Johannes Dankers
Mary Hickson
Meg and Bridget Powers
Megan Lee
Melissa Gray
Michael and Cynthia Sfanos
Michael Blais
Michael Hassett
Michael Palmer
Michelle Gjerness
Microsoft Matching Gifts
Program-Monroe
Miranda Newcombe
Nada Dyson
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Susan and Robert Roachat
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Tammy Berry
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Gifts Program-Monroe
The Michels Family
Thomas and Cindy Smith
Tony and Lynne Balk
Torri and James Howard
Trisha Burnett
Walter Pearce
Wayne and Kathy Heichel
Weiye Chen
William and Lucille Prenevost

Board of Commissioners

EvergreenHealth



Tim McLaughlin*, Board Chair
Representing Redmond/Sammamish
Member since 2016



Virgil Snyder, Board Secretary
At-large
Member since 2016



Minerva Butler
At-large
Member since 2016



Al DeYoung
Representing Bothell/Duvall/Woodinville
Member since 1980



David Edwards
At-large
Member since 2020



Rebecca Hirt*
Representing Kirkland/Kenmore
Member since 1984



Chuck Pilcher, MD
At-large
Member since 2010

EvergreenHealth Monroe



Alice Cabe, Board Chair
At-large
Member since 1994



Chuck Strub, MD, Board Secretary
At-large
Member since 2014



Gregory Accetturo*
At-large
Member since 2015



Karen Gahm
At-large
Member since 2020



Steve Matuschak*
At-large
Member since 2014

*Denotes member of the Alliance Governance Board, which provides local governance to EvergreenHealth Monroe, and consists of members from King County Public Hospital District #2 (EvergreenHealth), Snohomish County Public Hospital District #1 (EvergreenHealth Monroe) and the CEO of EvergreenHealth.

